



REPLACEMENT SHEET
APPROVED
8-17-04
SET

Application No. 09/782,616
Title: AUTOMATED SERVICE SCHEDULING
SYSTEM
Inventors: Mark C. Pace et al.
Atty. Docket No.: 19538-05563
Sheet 1 of 2

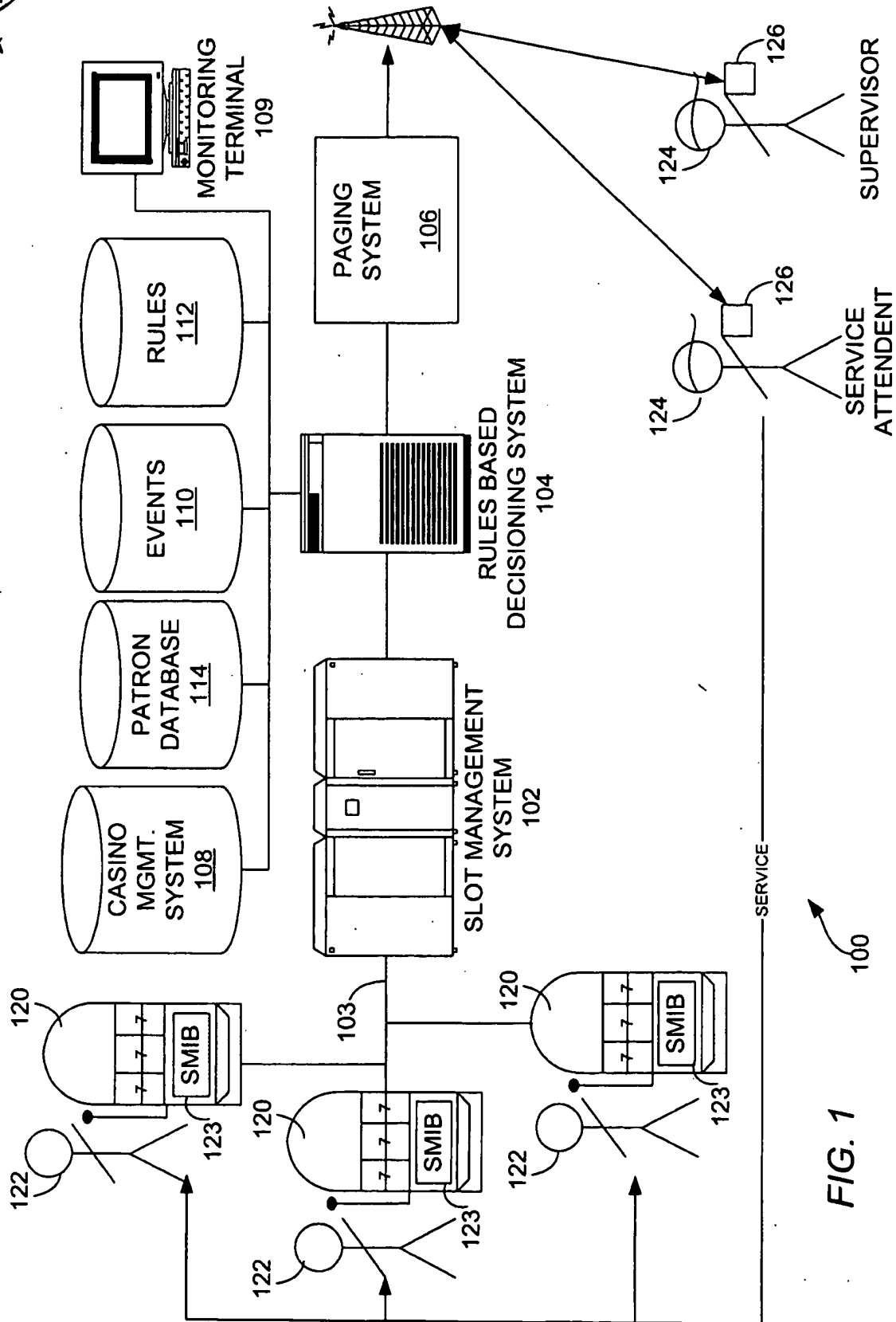


FIG. 1



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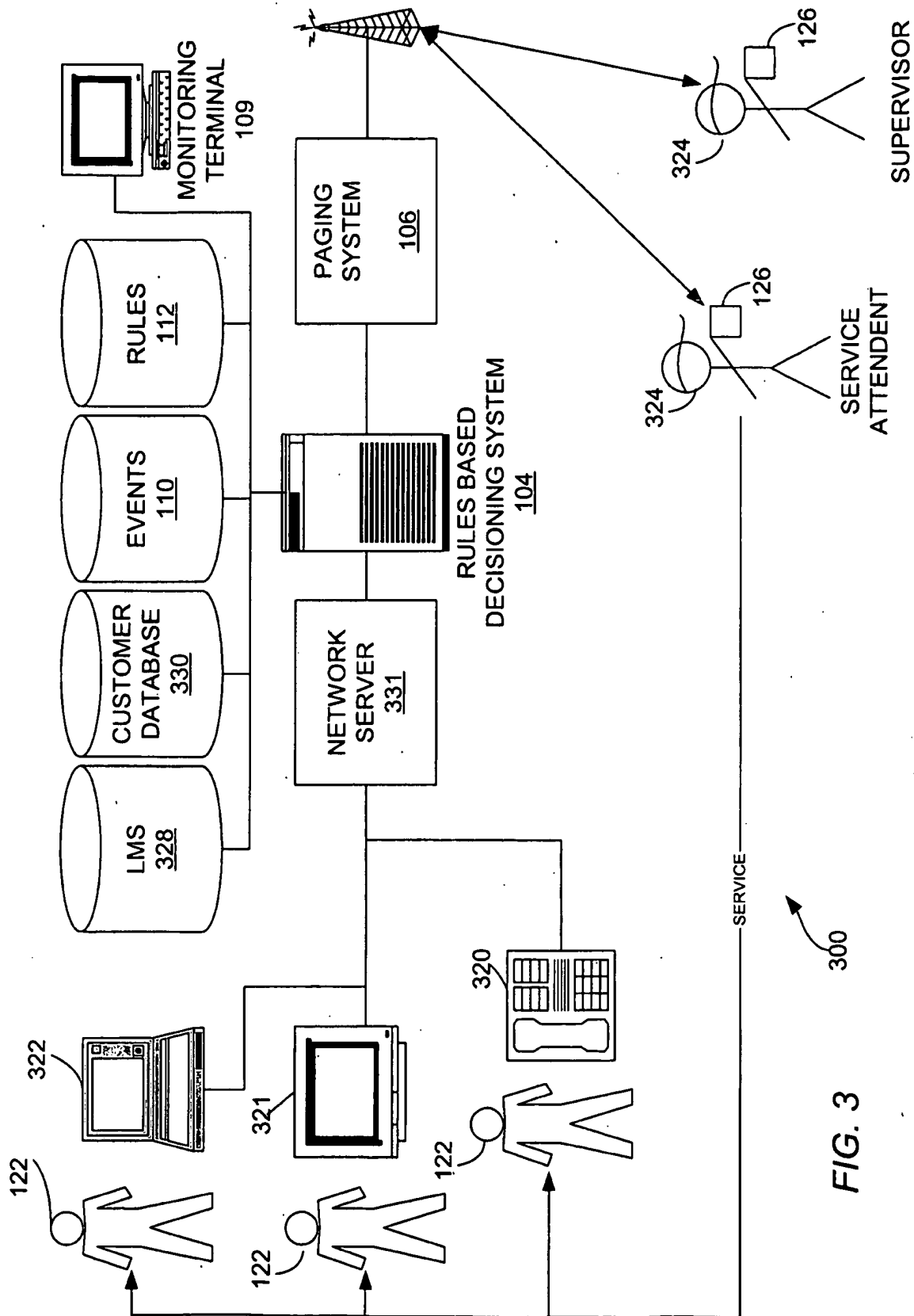


FIG. 3